



eGTCP

Credit Assurance Report

Price: \$300

TRADE ASSURED, RISK CONTROLLED

eGTCP Credit Assurance Report

Required Service

- Compliance/Dispute
 Claim

Basic Info

	Basic Info of Buyer	Basic Info of Supplier
Company Name	Dubai ***	Tianjin ***
Contact Person	Ahmed	Mr. Wang
Tel/Mobile	009714*****	0086022*****
Email	***@gmail.com	Wang**@163.com
Company Addr:	Dubai***	Tianjin***
Main Products	Building materials	Hardware and building materials
Dispute Amount	USD5070	
Contract No.	PI20170926	

Brief Introduction of Bilateral Cooperation

A Dubai buyer purchased a bunch of “copper wire” from an exporter in Tianjin, please see the attached picture. The buyer had paid 30% of deposit, i.e. USD 5,070 to the exporter and arranged a domestic third party to inspect the cargo before shipment. The cargo was shipped after confirmation, and arrived from Tianjin Port to Sharjah Khalid Port.

But recently, the buyer got the feedback from the inspection company that the “copper wire” he had bought could not be shipped from Tianjin Port. Thus the inspection company was pretty sure that the container in the destination port was not copper wire but probably rocks, and the exporter was also most likely a fake company. They said that this was a industry phenomenon and they have encountered for a couple of times. (The original inspector was not aware of this phenomenon and did not stop it in time. It was the boss of the inspection company who had noticed this problem, although the container did indicate the copper wire while they were monitoring the loading).

Based on these information, the buyer demanded that the shipper release the B/L in advance and they would pay 70% of balance after confirmation of the cargo (i.e. copper wire). The buyer even wanted the shipper to come to the destination port and confirm the cargo in person, and he would bear all the travelling expenses. But the exporter did not agree to this and said that they could release the B/L with only 50% of balance. The situation here is that the buyer would not pay any more money and he want to recourse his paid deposit.

Required services and Details

The buyer asked if he could use our GTCA to help him recourse his paid deposit. If we could, he would pay us 50% of the paid deposit as the service fee.

This report is for business decision reference only and shall not be used as the legal basis of lawsuit. The content of this Report shall not be disclosed to any third Parties without the consent or authorization of Zhejiang Great Tao E-commerce Co., Ltd.. Zhejiang Great Tao E-commerce Co., Ltd. shall not take any responsibilities for any losses caused by the usage of this Report in any cases.

Investigation Results

Supplier Status

This company was a small trading company founded in 2016 with only 2 staff and rented office.

Company Photos

Facade

[Click to view large picture](#)



Facade (1/2)

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Facade (2/2)

Office

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Office (1/2)

[Click to view large picture](#)



Office (2/2)

Workshop

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Workshop (1/2)

[Click to view large picture](#)



Workshop (2/2)

Warehouse

[Click to view large picture](#)



Warehouse (1/2)

[Click to view large picture](#)



Warehouse (2/2)

Products

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Products (1/4)

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Products (2/4)

[Click to view large picture](#)



Products (3/4)

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Products (4/4)

Summary & Feedback

According to the company policy, we could choose not to accept this business because this company applied for GTCA after order placed. But we decided to help him solve this compensation issue after repeated requests from the client, and agreed to go through the GTCA procedure after he became our eGTCP credit buyer. After our coordination of all parties, the exporter agreed to return 30% of the paid deposit, i.e. USD 5,070, and the client also agreed to pay us the service fee as agreed upon.